

Communicate with Diplomacy and Tact

Objectives:

- Respond to difficult situations in a confident, diplomatic, and tactful way
- Give and receive feedback without eliciting negative emotions
- Apply mediation techniques to find common ground among opposing viewpoints

We have all been awed by someone who always seems to know what to say and how to say it in any situation. These people know how to communicate with diplomacy, tact and confidence.

The ability to communicate with diplomacy and tact improves your leadership skills by helping you manage change, negotiate and compromise, resolve conflicts, gain consensus and collaboration, and create a cohesive team.

This workshop gives participants the opportunity to practice dealing with trying situations in a confident and diplomatic way. They will learn to speak honestly and tactfully, give and receive constructive feedback, and use mediation skills to help others find common ground when holding opposing viewpoints.

April 16, 2019
8:00a to 10:00a

Investment: \$49

Rutherford County Chamber of Commerce
3050 Medical Center Parkway
Murfreesboro, TN 37129

